

PRIVACY POLICY

Our obligations

Laguna Tourist Agency adds great importance to your privacy. The Laguna Travel Agency has fully implemented the General Data Protection Regulation (GDPR), regulation of the European Union law. Please read the privacy policy to find out how we collect, process and save information you have provided us using the "contact us" web page form. We collect various types of information, including information that identifies you as an individual (personal information). A more detailed explanation is given below.

What information is collected by Laguna Tourist Agency?

When you use our website, we can collect the information you have decided to share with us.

For example, in the "Contact Us" section, you shared information with us. We can also collect information about your access device and the IP address through which you access the website.

For more information on this section, please see the "Cookies and other tracking technologies" section below.

When you use the forms above, we collect information directly from you, such as your name, email address, home address, and phone number for the purpose of providing the requested service.

How do we use the information?

When you share your information with us, we can use the information we receive to respond to your query in a timely manner, for example, with certain products and services or by "contacting us" form. We also use data for administration and improvement of the website, as well as for analyzing the website for the purpose of monitoring the marketing or the popularity of certain parts of the website.

When using our services, we may use your information:

- To establish the required communication for the purpose of your query for a particular product.

For example, when you submit an inquiry through a contact form, Laguna Tourist Agency collects personal information obtained for continuing communication for the purpose of commercial co-operation.

- To contact you and respond to your request in the "contact us" form

- When a user visits our site and clicks on a specific page, we collect anonymous information about the presence of specific subpages within our website (Google Analytics Tools).

Third party collaboration

We do not rent or sell your personal information to a third party. We do not share any personal information of our users with any third party. Our employees are not entitled to use the personal information collected for the purposes of user co-operation and Laguna Tourist Agency. Although it is unlikely, in case we get a court order from the competent legislative parts , Laguna Tourist Agency will be obliged to provide the requested information to them. The Laguna Tourist Agency will take precautionary measures to make sure that the accredited bodies have legitimate reasons for the requested data.

Security and privacy

Laguna Tourist Agency keeps personal information against unauthorized disposal and access. The Laguna Tourist Agency uses organizational, technical and physical security measures to protect the collected personal data.

Cookies and other tracking technologies

The information provided by these cookies helps us understand how our users are using the web site, with the purpose of improving the content quality of users and browsing experience. Optional cookies include Google Analytics cookies (whose cookies track attendance and analyze website success, which are available to the Laguna Tourist Agency as statistical data, with no personal information of individual users) and social network cookies (such as Facebook) that allow the user to share a particular content through your own social network account.

When you first access a website, a label will appear that warns you of the existence of the cookie and asks for your approval to accept them.

By continuing to browse the web site, you agree to the use of cookies.

A webpage user can always independently control (restrict or disable) receiving cookies by setting their web browser. Please note that disabling cookies can affect your functionality and your interaction with the site, and we exclude any liability for any loss of functionality and / or quality of the content of the website in all cases of selecting the cookie control regulation by the user.

For more information about configuring cookie browser settings, visit the following links:

- Learn more about private browsing and cookie settings in Firefox
- Here's how to read about the way anonymizer and cookie settings in Google Chrome
- Read the "InPrivate" and cookie settings in Internet Explorer here

- here for more information about the "Private navigation" mode and cookie settings in Safari

By using these websites, users will be deemed to be familiar with and comply with the terms of use at any time, including processing and personal data protection and cookie options.

What are my options?

You may decide not to share with us the requested information. Please note that certain information is required in order to receive feedback about the products or services requested as well as the response to your entry via the "contact us" form.

Access and update your personal information

To view or update your personal information, please contact info@laguna.com.hr to make sure it is correct. The Laguna Travel Agency will do its best to provide you with access to your requested information within 30 days of your access request and, if necessary, updated, altered or completely deleted your information. If for a certain reason we are unable to comply with your request within 30 days, you will be notified when the information is provided to you for inspection. While it is unlikely, if we are unable to share your requested information with you, we will be notified of the specific reason why we are unable to perform the requested insight.

Questions related to this privacy notice

If you have additional questions or any objection to the protection of your personal information, please contact us at info@laguna.com.hr. Any privacy query or complaint will be recorded and investigated and the results of the investigation will be ensured. If it is established that the objection is justified, all appropriate measures will be taken.

3. Tekst za alatnu traku s kolačićima:

This page uses cookies to provide better user experience, functionality, and view of the advertising system. Cookie settings can be controlled and configured in your web browser, and you can read more about it here. To continue browsing and using the website, click on I agree.

The link here reads back to Privacy Policy.